



Alycia Taylor, MPA

Owner, Taylor Consulting Services LLC
Employee and Customer Engagement Expert

Alycia has 19 years of experience in the education and business fields. In 2015 she was selected to participate in LEANOhio's Entrepreneur-in-Residence (EIR) pilot program. The aim was to strengthen the connection between small businesses and state government and provide best practices by spending one year assisting with Lean Six Sigma projects, events, and meetings involving state government agencies.

Alycia holds a Master's degree in Public Administration and a Bachelor's degree in Mass Media. Additionally, she has a Six Sigma Green Belt Certification from LEANOhio and she is a Baldrige Examiner (Malcolm Baldrige National Quality Award) for the state program and for the American Health Care Association (national program).

Alycia specializes in the efficiency and organizational development of public and private entities. She is passionate in the process of engaging all employees and to see organizations invest in all stakeholders, creating a climate where everyone flourishes. She holds firm that a successful employee engagement process, intertwined in the organization, will increase profitability and customer engagement, thereby creating positive building climates and sustainability.